



Refund Request Form

Request Date

____/____/____

111 Hekili St., Suite A139 Kailua, HI 96734
www.mydswa.org MemberServices@mydswa.org F: 888-453-5114

Refund Policy

The DSWA will refund your purchase of books, unopened compact discs/cassettes, VHS tapes, textbooks and software in resalable condition within 14 days of receiving the item.

The item for return should be sent to: The DSWA, Returns Department, 111 Hekili St., Suite A139, Kailua, HI 96734. (A copy of your original packing slip and this completed Refund Request Form must accompany your return.) We cannot be responsible for packages lost during return. Therefore, we highly recommend that your return be sent as an insured package.

The credit for your return will be applied to the credit card used to make the purchase. It may take up to two credit card billing cycles for the credit to appear on your statement. If paid by check, please complete the section below and a reimbursement check will be mailed to the address listed.

We cannot accept eBook returns. However, if you are having technical difficulties, please e-mail us at store@mydswa.org.

About Your Return (Please Print)

What item are you returning?

Please explain why you are requesting a refund

Affiliate Products Refund Policy: Because the DSWA Store features items produced by affiliate authors and trainers who are not a member of the DSWA Team, we do not always have the authority to issue a refund. If you are requesting a refund for an item produced by an affiliate speaker or author, we will request approval on your behalf from the affiliate.

Last Name: _____

First Name: _____

Primary Address: _____

City: _____

State/Province: _____

Zip/Postal Code: _____

Country: _____

If you paid for your purchase with a check, please provide the refund mailing address if different from above.

Mailing Address: _____

City: _____

State/Province: _____

Zip/Postal Code: _____

Country: _____

We look forward to serving you again in the near future.